In today's digital age, technology is the heart of our operations, and the IT department is the heartbeat that keeps it all running seamlessly. At Americhem, we recognize that the IT team is at the forefront of innovation, continuously adapting and transforming our technologies to meet the evolving demands of our modern world.

With the third quarter close upon us, we wanted to highlight some of the great achievements our IT team has made recently.

1. Increased Security Monitoring & Detection

With cybersecurity becoming an increasing concern, it's imperative that Americhem stays up to date on the latest security protocols. Recently, a new 24x7 advanced security monitoring and detection system that continuously scans our servers and workstations for vulnerabilities and potential threats was implemented to significantly reduce the risk of security breaches and data loss.

2. End-of-Life (EOL) Upgrades

EOL server and workstation upgrades are also essential to maintain the efficiency and security of our systems. IT continuously plans and executes EOL upgrades for all business and production hardware and software, while always minimizing disruptions to our daily operations.

3. Formweigh Replacement Proof of Concept

Formweigh, a formulation software, provides complete control over the material dispensing process, helping to ensure each production batch is made accurately and efficiently. With IT's expertise, working closely with a cross-functional team, designed and implemented the Americhem Dispensing Solution (ADS). An innovative, cost-effective solution that will eventually be deployed at all production facilities. This will allow Americhem to become a world class leader in masterbatch and compound manufacturing.

4. Wireless Network Upgrades

Keeping our wireless networks up to date and reliable is crucial for our operations. Upgrading and optimizing our wireless infrastructure ensures seamless connectivity, increased productivity, faster response rates, increased Cloud access, and more connected communications and collaboration. By year-end 2023, all US based locations will be equipped with wireless technology facility wide.

5. Daily Support & Maintenance

The IT team continues to go above and beyond during and after-hours providing support and maintenance services globally. The team tirelessly delivers both technology and services including individual workstation and/or application issues and requests, major system implementations, and delivering on security awareness/compliance testing. However, this can only be successful with adherence to Americhem's **Service Ticket process**.

Below are just some future projects that are slated for the end of the year and 2024:

- Bluesky/Salesforce CRM and CPQ
- Oracle EBS Upgrade
- AI Sandbox
- Cloud Computing
- Pune, India Network Refresh
- Blitz Reporting
- Oracle FCCS Automated Reporting
- Ribe, Denmark Email and Domain Integration with Americhem
- Americhem Dispensing Solution (ADS) Plant Roll-out

Thank you to the entire IT team for your dedication in helping Americhem become an innovator in our technology-driven future!